

Welcome! LFHW & FUSIONS food waste reduction networking event 28<sup>th</sup> May 2014













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Introduction <u>Sophie Easteal</u>, WRAP <u>Hilke Bos-Brouwers</u>, Coordinator of FUSIONS

Key notes Dr Julian Parfitt, Anthesis Consulting Hélène Castel, Sodexo Tori Flower, We Are What We Do Gwen Hamilton, Scottish Government Odile le Bolloch, Environmental Protection Agency Lisa Labriga, ACR+





#### Workshops

\* Quantifying food waste and its environmental impact Sophie Easteal, WRAP Keith James, WRAP

\* Evaluating food waste projects, demonstrating impact <u>Cat Sheppard, Children's Food Trust</u> <u>Niki Charalampopoulou, Feedback</u> <u>Sarah Ellis, West London Waste Authority</u> <u>Hilke Bos-Brouwers, Wageningen UR Food & Biobased Research</u>

\* Working in partnership, collaboratively and across-sectors <u>Marine Lafon, Disco Bôcô</u> <u>Danielle McCormick, WRAP</u> <u>Vera Zakharov, Brighton & Hove Food Partnership</u>



## Introduction Sophie Easteal, WRAP







#### **Our aim for today**







#### **Overview**

- \* Key note presentations
- \* Workshop discussions
- \* Plenary Q&A

Interactive, informal & action focused!









#### Housekeeping









#### Introduction

- \* The facts
- \* Taking action
- \* What's coming up?







#### The facts about food & drink waste

- 15Mt thrown away each year in UK
- Almost half comes from our homes
- The food sector accounts for around 20% of UK's CO<sub>2</sub>e emissions
- Across Europe, best estimate 89Mt (EU, 2009)
- And globally, 1.3bnt (FAO, 2011)
   1.2-2bnt (IMechE, 2013)



http://www.wrap.org.uk/food



Improve efficiency in food production



Convert waste to energy (Anaerobic Digestion)





Support for waste management infrastructure To drive down food waste by 2025 and beyond, action needs to happen at all stages in a joined up approach

Better design of food

packaging

Reduce wastage in supply chain



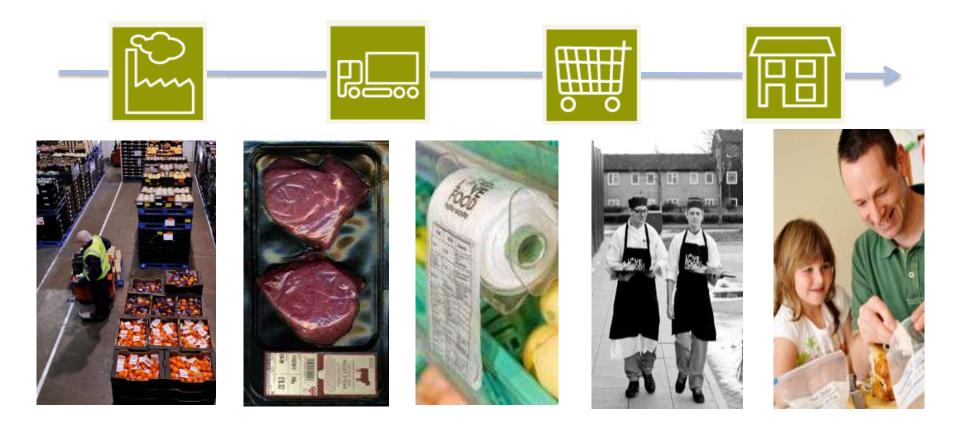
Advise on food waste collections ñ.

Encourage consumers to waste less





#### Taking action along the food supply chain







WRAP has worked in collaboration with UNEP and the FAO to produce a food waste prevention guidance document

www.wrap.org.uk/unep





Prevention and reduction of food and drink waste in businesses and households

Guidance for governments, local authorities, businesses and other organisations

Version 1.0





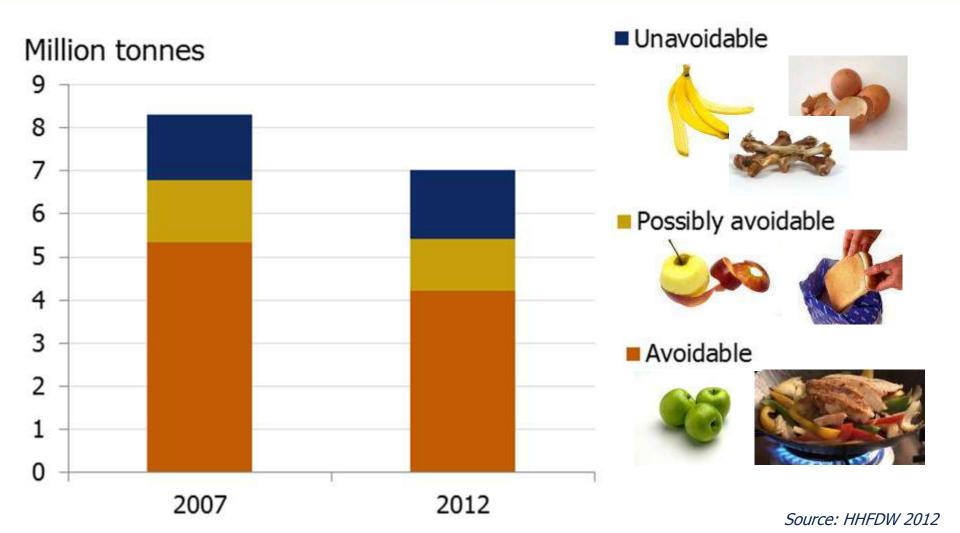








#### Drop in household food waste







#### What's coming up?

- \* Further analysis
- Product focus
- 'People' focus
- \* Save More activities
- \* 10 cities campaign







#### New campaign

Overcome key barrier: people still don't believe they waste food









# Testing impact of social innovation on reducing food waste

www.eu-fusions.org.uk/social-innovations







Social innovations are new ideas...



...that meet

social needs...



...and create new social relationships



"We simply describe it as innovations that are both social in their ends and in their means" (1)

(1) http://ec.europa.eu/enterprise/policies/innovation/policy/social-innovation/index\_en.htm





#### Our aim for today

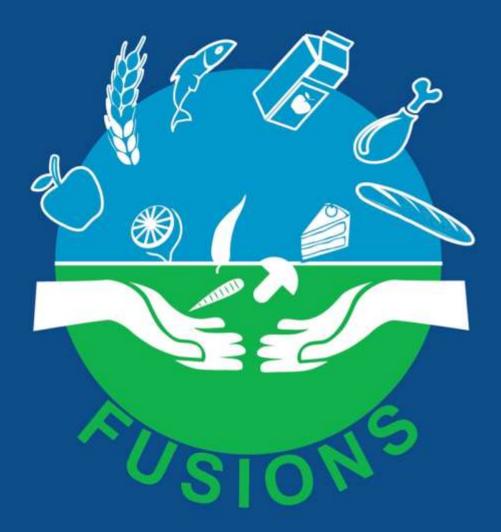
- \* Contribute to FUSIONS' development
- \* Engage more organisations to join us
- \* Promote best practice from northwest Europe

→ Make food waste action seem 'doable' and encourage collaborative working



## Thank you Sophie.Easteal@wrap.org.uk





FUSIONS Regional Platform Meeting Hilke Bos-Brouwers Wageningen UR

London, 28th of May 2014

Reducing food waste through social innovation





The overall aim of the project is to contribute significantly to the **harmonisation** of food waste monitoring, feasibility of **social innovative** measures for optimised food use in the food chain and the development of a Common Food Waste **Policy** for EU28.

Project duration: 48 months (July 2012 – August 2016) 4 milion Euros in funding





#### Involving 21 partners in 13 Member States



Tristram Stuart

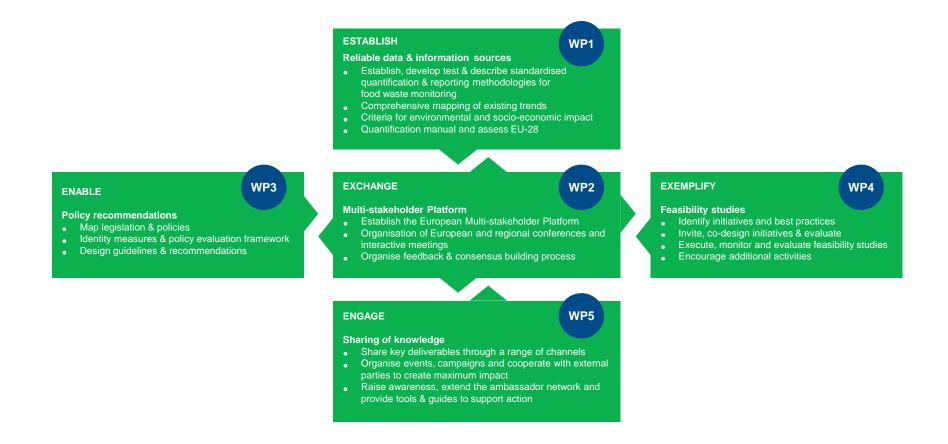




COMMUNIQUÉ ANA



#### **FUSIONS Project Structure**







#### Advisory board









### WP2: EXCHANGE – FUSIONS Platform

- Establish a European FUSIONS Multi-stakeholder
   Platform, that enables it to last beyond the project timeframe
- Organise a feedback and consensus building process to exchange ideas and suggestions to reduce food waste,. This will incorporate supporting and facilitating the growth of existing platforms, to encourage the establishment of new regional infrastructure.







#### **WP2: FUSIONS Platform Members**



### WP2: FUSIONS Platform Meetings

- Regional meetings
  - Southern Europe: 14 March 2014 in Athens, Greece
  - Scandinavia: 6 May 2014 in Stockholm, Sweden
  - Central Europe: 9 May 2014 in Düsseldorf, Germany
  - North West Europe: 28 May 2014 in London, UK
- European Platform meeting: 30-31October 2014 in Brussels, Belgium

For more information and to sign up: http://www.eu-fusions.org





### WP5: Awareness raising events

#### Three large awareness raising events

DAMn Food Waste Amsterdam (29 June 2013)

- Organised by Damn Food Waste (initiative by several organisations, including Feeding the 5000)
- 6500 visitors fed with food which would have otherwise been wasted
- Preparatory events included a food waste cook off between top chefs and a Disco Soupe to prepare the lunch



Reducing food waste through social innovation





#### WP5: Awareness raising events

#### United Against Food Waste Copenhagen (4 Oct 2013)

- Organised by SWF / Communiqué
- Entire value chain represented
- 6000 visitors were fed with surplus food which would have otherwise been discarded
- Remaining surplus food was collected for the homeless, and organic waste was collected for conversion into biogas



NASTING

Communiqué



Photo: Michael Bech





Reducing food waste through social innovation



#### WP5: Awareness raising events





#### Feeding the 5000 Brussels (1 April 2014)

Together with Partners, Feeding the 5000 served up over 6000 delicious lunches all made from ingredients that otherwise would have gone to waste to highlight the positive solutions to the global food waste scandal.









Photo: Julie Feyaerts

#### WP5: Opportunities for stakeholder involvement

- 'Like' the FB page and follow us on Twitter
- Post your own news, & comment on our content
- Share our Facebook, Twitter and website with your contacts







## www.eu-fusions.org



Reducing food waste through social innovation



#### Thank you!



#### Wageningen UR Food & Biobased Research Hilke Bos-Brouwers Scientific Coordinator to FUSIONS Hilke.Bos-Brouwers@wur.nl



Reducing food waste through social innovation





## **Counting the Cost of Food Waste: EU Food Waste Prevention**

#### **Julian Parfitt**

FUSIONS: Northwest European Regional Platform Meeting

London 28 May 2014







Report: Counting the Cost of Food Waste: EU Food Waste Prevention

#### **Evidence collected**

#### October 2013-January 2014; 60 witnesses, 22 evidence sessions, 400+ pages.

Producers + growers	Manufactur- ing + processing	Retail + foodservice	
National Farmers' Union, Copa-Cogeca	Food & Drink Federation, Unilever Food Solutions	Tesco, Waitrose, Morrison, British Retail Consortium, Federation of the Dutch Food and Grocery Sodexo, Nando's, Aramark, Sustainable Restaurant Association, Royal Dutch Hospitality Association	Government/ municipal: Defra, Shropshire Council, North London Waste Authority; Ministry of Infrastructure and the Environment, Netherlands; Ministry of Economic Affairs, Netherlands; Greater Manchester Waste Disposal Authority
<b>Redistribution:</b> National Food Bank, Netherlands The Hague Food Bank FareShare	<b>Packaging industry:</b> The Packaging Federation, Industry Council for research on Packaging and the Environment LINPAC Packaging	Research FUSIONS team + members, Institute for European Environmental Policy, University of Oxford, University of Leeds	Other: WRAP, Sustain, Keep Britain Tidy, Institution for Mechanical Engineers, Netherlands Nutrition Centre Foundation, Association of Dutch Organisations, The Catering Equipment Suppliers Association, WWF UK, Groceries Code Adjudicator

BESTFOOTFORWARD

part of the Anthesis Consulting Group PLC



## Food waste definitions

".....the idea of a universal food waste definition that works across the food supply chain and at different geographical scales defies the complexities of the European food supply chain."

 Recommendation: standardise approaches to defining different material and waste flows at each stage of the food supply chain





## Data on food waste arisings

## Few cases of detailed in-country research across EU support the 89 million tonne estimate

Agricultural Food / drink Manufacturing Retail / wholesale Consumption				
Agriculture	Food / drink manufacturing	Retail/ wholesale	Household	
Not estimated No agreed methodology or systems boundary set Largely anecdotal evidence	1 MS study 26 MS Interpretation/ adaptation of MS EUROSTAT data Significant uncertainty over status of by- products within data (e.g NL)	<b>3 MS national</b> <b>studies</b> 24 MS estimated using kg/capita	<ul> <li>8 national studies</li> <li>19 derived EUROSTAT or other default factor</li> <li>Food service</li> <li>7 national studies</li> <li>20 estimated using kg/capita</li> </ul>	

OTFORWARD

part of the Anthesis Consulting Group PLC



## EU food waste reduction targets

- Witnesses generally not supportive of binding targets, baseline too limited.
- Recommendation: aspirational targets for specific to supply chain stages.
   Raise the profile of the issue & encourage efforts to prevent food waste.







## Whole supply chain cooperation

- Strong backing for whole supply chain approaches to food waste.
- Good examples from Sustainable Food Alliance (NL), WRAP PSF Pathfinder Projects (UK).
- Recommendation: EC to build on exiting mechanisms to develop more effective whole supply chain approaches.





## Grocery Supply Code of Practice

- Key evidence from GSA, overseeing relationship between UK supermarkets & their direct suppliers.
- European level voluntary code, Sept 2013.
- Support for GSCOP across the EU, regulated by MS & monitored by EC.
- Welcomed the extension of the Code beyond direct relationships in the supply chain.





## EU policies towards food waste

- No evidence of EC looking systematically at impact on food waste of its policies.
- Recommendation: establishment of a cross-Departmental working group on the issue.
- Food waste & CAP: not an explicit aim to reduce food waste, but potential for adaptation.
- Recommendation: European Commission to prepare guidance on the use of CAP instruments to support on-farm food waste prevention.





## EU policies towards food waste

- Recommendation: new European Commission within 6 months to publish a 5 year strategy on food waste prevention.
- Recommendation: non-legislative approach to food waste prevention initially.
  - Failing this, EC to adopt legislative approach within 5 years of publishing the strategy.





## Conclusions

- House of Lords: an independent view with many pointers to the wider policies that influence food waste.
- 34 main recommendations: consumers, supply chain, role of retailers, food packaging, improved data etc.,
- FUSIONS has opportunity to look more laterally......





# .....where might FUSIONS look for effective food waste prevention?

Orientation to food waste problem	Policy Outputs	Policy Outcomes
Current orientation of policies	Examples: Adjustments to food labelling/ date labels, reform of marketing standards, redistribution incentives, VAT adjustments, Good Samaritan Laws.	Impact on food waste limited? Best policy outcomes or just nibbling at the edges?
Recognition of wider / more systemic problem definition	Examples: adaptation of CAP, links to healthier eating, green public procurement, transparency in food waste reporting, policies to support food utilisation hierarchy, European GSCOP, improved demand forecasting.	Greater impact on food waste? but challenge of greater engagement across policy areas.





## Thank you!

## julian.parfitt@anthesisgroup.com





## THE BETTER TOMORROW PLAN

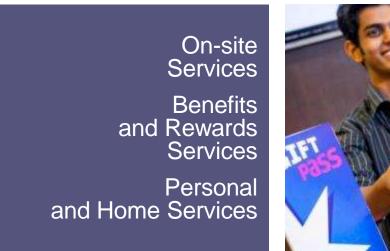
FUSIONS North West European Regional Platform 28 May 2014



### **OUR ACTIVITIES**

SODEXO IS THE WORLD'S LEADING QUALITY OF LIFE SERVICES COMPANY









### ABOUT SODEXO WORLDWIDE









### The Better Tomorrow Plan

In 2009 Sodexo Group defined a worldwide corporate citizenship roadmap: The **Better Tomorrow Plan**, involving **80 countries**, **33,300 sites** and **428,000 employees**.



#### We ARE

The fundamentals of a responsible company

We DO 4 PRIORITIES with 18 commitments for action

#### We ENGAGE

Sodexo commits to dialogue & foster interactions with all our stakeholders



## **PROTECT THE ENVIRONMENT**

## One of our commitments

## **Good practices**

"We will reduce organic waste in all the countries where we operate and at clients' sites by 2015. We will support initiatives to recover organic waste." Deployment of WasteWatch Site-Win initiative in 42 countries





On Oct. 2013, 35 countries and more than 3,700 sites engaged in WasteLESS Week.





## WasteWatch Good practice #1



**WasteWatch** is a step forward to <u>measure</u> and <u>track</u> food in our food services sites around the world.

**Why?** <u>Knowing</u> how much we are wasting shall provide guidance into taking <u>actionable practices</u> with an intention to reduce waste overtime through better <u>awareness</u>.



Reduces pre-consumer food waste by up to 45% and food cost by around 3 to 3.5%.



### WasteWatch - Objectives



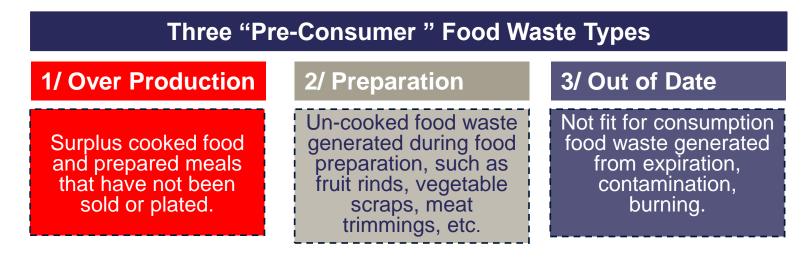




### WasteWatch - Scope

On-Site Service Solutions - Food Service Sites (Catering).

Pre-consumer food waste (Kitchen Waste) - Phase1



> 4-10% of the food purchased in foodservice operations ultimately becomes kitchen waste before ever reaching a consumer. (Source: LeanPath).



### WasteWatch - Methodology

#### 1/ COLLECT

#### 2/ MEASURE

#### 3/ TRACK



Use buckets as bins to collect kitchen food waste from different areas based on waste types.



Measure volume of waste from the calibrated buckets daily and log on daily recording sheet.

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			in in genie	
			_	
= Waste Watch				many
	Holdey7	0		No 🦉
	Food Sales(Revenue)	0	GBP	t1,300 🚪
	Number of Meaks or Transactions	0		900 🛓
	Unit of Measure	0		kilogram 🚡
Printery	OVER-PRODUCTION	0		220
	PREPARATION	0		50 5
	OUT OF DATE JEXPIRED	0		25 5
	POST-CONSUMER(Plate)	0		390

Input every day total waste collected based on waste types.



### WasteWatch – Tracking through a tool

#### 3/ TRACK - Daily Data Input

Indicator	Value	
Unit of measure	L	
Number of meals served or number of transactions	5000	
Over Production Waste (Volume)	352 L	To be input by site managers
Preparation Waste (Volume)	212 L	ene managere
Out of Date Waste (Volume)	108 L	
Total Pre-Consumer Waste Collected (Volume)	672 L	
Over Production Waste / Meal	0.07 L	
Preparation Waste / Meal	0.04 L	Calculated by
Out of Date Waste / Meal	0.02 L	Citizen
Total Pre-Consumer Waste / Meal	0.13 L	
Please mention any comments, exceptions, extraordinary events that contributed or reduced the pre-consumer waste	Over forecast from client to accommodate a special external event on Tuesday's lunch.	To be input by site managers



## WasteWatch – Tool Kit

#### Site Manager leaflet



#### "What can I do?" guide



#### Daily Recording Sheet



#### Food waste tracker

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## 7 tips & tricks to reduce food waste

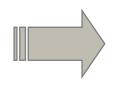


## Overview presentation



## Case study: WasteWatch at a client site, UK





Food waste can represent as much as 10% of the food cost.



#### **Examples:**

- In **Sweden**, the program has delivered €200,000 of savings, 66 tons of food waste reduction and a reduction of 198 tons of CO2 output in 5 months.
- France will seek to reduce food wastage to 3% or less across all Corporate Services sites by the end of FY16, capturing an estimated €3 million in savings.

Economic	<ul> <li>Reduces site operating costs</li> <li>Waste separation creates economic opportunities</li> </ul>		
Environmental	- Reduces Carbon & Water footprint		
Social	<ul> <li>Excess food resources saved are available for consumption</li> <li>Greater employee engagement.</li> </ul>		

### Beyond Tracking...Practices @ Sites



Site Manager reviews menus to identify and reduce frequently wasted items.

- Site Manager discusses with the kitchen team regularly. Why do we purchase this? Can we use less of it or use it more efficiently? Can we reuse it?
- > Reduce/Removal of low-used products from the purchasing list.
- Better Meal Planning. Using recipes that generate notably less food waste.
- Recipes for cooking with leftovers (wherever regulations apply and taking food safety into consideration).





## WasteLESS Week Good practice #2



### WasteLESS Week – Good practice #2

WasteLESS week is a week-long employee and consumer engagement campaign run by Sodexo on our sites around the world during October.



**5** aspects of waste to emphasize: Food waste, Energy waste, Water waste, Paper waste, Recycling



### WasteLESS Week – Tool Kit

#### YOUR ROLE AS A MANAGER

As a manager there are five steps you need to complete:

MEET	BRIEF	PREPARE	RUN	THANK
1	<b>—</b>		ŤŤŤ	•
MEET WITH YOUR CLIENT It's important to first engage your client and show them how WasteLESS Week meets their goals. See page 10 for key messages and materials to share with them.	BRIEF YOUR TEAM Your team will have a key role to play in making WasteLESS Week a success. See page 13 for the key info they need and how to get them excited.	PREPARE MATERIALS FOR THE WEEK There are pre-prepared materials and activities for you to choose from. See page 16 to pick the ones that are right for your site, team and client.	RUN THE WEEK During WasteLESS Week you'll need to make sure things are running smoothly. See page 22 for a checklist.	FOLLOW UP AND THANK YOU After WasteLESS Week you should have a follow up meeting with your client, and thank anyone who was involved. See page 24 for what to do once the week has finished.





#### WasteLESS Week Global involvment & KPIs As of 20 January 2014

Participation		<b>37 countries / entities</b> (48% increase over 25 in 2012)	
Number of sites/offices parti ESTIMATION	cipating	· · · · · · · · · · · · · · · · · · ·	888 sites ase over 1,813 in 2012)
<ul> <li>AUSTRALIA</li> <li>AUSTRIA</li> <li>BRAZIL</li> <li>BRAZIL (B&amp;R)</li> <li>BULGARIA (B&amp;R)</li> <li>CANADA</li> <li>CHILE</li> <li>COLOMBIA</li> <li>CZECH REPUBLIC</li> <li>FINLAND</li> <li>FRANCE</li> <li>FRANCE (Group HQ)</li> <li>GERMANY</li> </ul>	<ul> <li>MALAY</li> <li>NETHE</li> <li>NETHE</li> <li>NEW C</li> <li>PERU</li> <li>PERU</li> <li>PERU</li> <li>POLAN</li> <li>ROMAN</li> </ul>	GASCAR SIA ERLANDS ERLANDS (RS) CALEDONIA (B&R) ID	<ul> <li>RUSSIA</li> <li>SLOVAKIA</li> <li>SLOVENIA</li> <li>SOUTH AFRICA</li> <li>SPAIN</li> <li>SWITZERLAND</li> <li>THAILAND</li> <li>UK AND IRELAND</li> <li>UK (B&amp;R)</li> <li>UK (RS)</li> <li>USA</li> <li>USA West Zone</li> </ul>

### Example of good practices

## Brazil B&R and Onsite







MAIS ARVORES

**ACTIONS** 

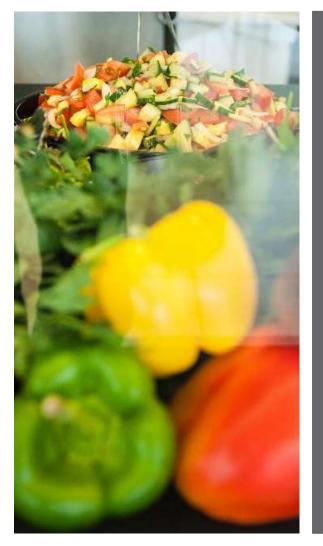
- A recipes book with leftovers from vegetables and fruits sent to **B&R** clients and affiliates
- Sodexo nutritionists gave • lectures about Food Waste Reduction to clients
- Communicated through the • "Sodexo Radio"

## France **Global HQ site**

#### **ACTIONS**

- The bread left by consumers was collected on their plate during 2 weeks and shown to them so that they can visualize the amount of waste every day.
- A sale of apple juice in favor of STOP Hunger was organized. The juices were made with fruits that would have been discarded.





## Thank you

**Contact:** Hélène Castel helene.castel@sodexo.com



## The behavioural drivers of food waste

Tori Flower Creative Director We Are What We Do

www.wearewhatwedo.org @wearewhatwedo



## What I'll talk about today

Brief intro to our company and how we change behaviour

WeAre WhatWeDo"

- Explaining the behavioural drivers of food waste:
  - Behavioural Insights approach
  - Social context approach
- Recommendations

Our company and how we change behaviour





## Explaining the behavioural drivers of food waste

- Behavioural Insights approach
- Social context approach



## Behavioural Insights approach

## Limited rationality

- Immediate benefits
- State
- Timing

## Social

- Norms
- Company

## **Choice structure**

- Defaults
- Salience

## Environment

- Context
- Tools



### Social context approach

- Detailed user personas
- Specific to different user types
- Behaviours and attitudes around food waste

WeAre

atWeDo

Behaviours and attitudes more generally

### Competing demands: families with young children

Found 5 key drivers of behaviour

- Feed family healthily and 'properly'
- Minimise protests from family
- Save money
- Save time
- Minimise effort



#### Key driver: Need to feed family healthily and 'properly'

I buy loads fresh fruit and veg as I try to have healthy stuff in for the kids, a lot of which they don't end up eating

I feel guilty when I have to mix proper meals with easier solutions Leftovers aren't really a 'proper meal' for the family, it's better to cook something new

If it was just me, I would use up leftover ingredients in a simple meal, but that won't do for the kids I like to cook a "proper meal" every night for the family, but that sometimes goes in the bin when the kids don't eat it and they end up eating something else.

My family don't like eating the same thing again and again so even if have leftovers in the fridge I'd rather something new



#### Key driver: Need to minimise protests from family

My kids are always putting extra things in the trolley and I don't want to cause a scene in the supermarket so they often get their way

It's easier to just go with them sometimes, especially when they're tired or l'm tired.

I tend to buy a lot when I shop as I don't want to risk being without provisions for the family midweek. My kids wouldn't want leftovers for their packed lunch – How would it look for them to have cold pasta whilst the others have proper packups? They want branded things in packets Often I make something and then after its served one of the kids decide they don't want it, so that goes in the bin, out comes a back up meal.

My lot like tried and tested recipes, not new things I've concocted to use up old ingredients



#### Key driver: Need to save money

I'm definitely money conscious when I shop, so am often tempted by BOGOFs and multipacks

If a bigger bag is better value for money, I'll always get it l quite often buy stuff on the discount aisle as its a bargain, but we don't eat it in time



#### Key driver: Need to save time

I just guess how much rice/pasta to use, I don't have time to measure and figure it'll get eaten We have great intentions to create delicious, perfectly balanced lunches, using up the fresh food in the fridge, but busy mornings mean I end up just putting the same pre-made easy options in every day

Often I'm cooking when either I'm hungry or the kids are starving so we'll eat whatever's quick

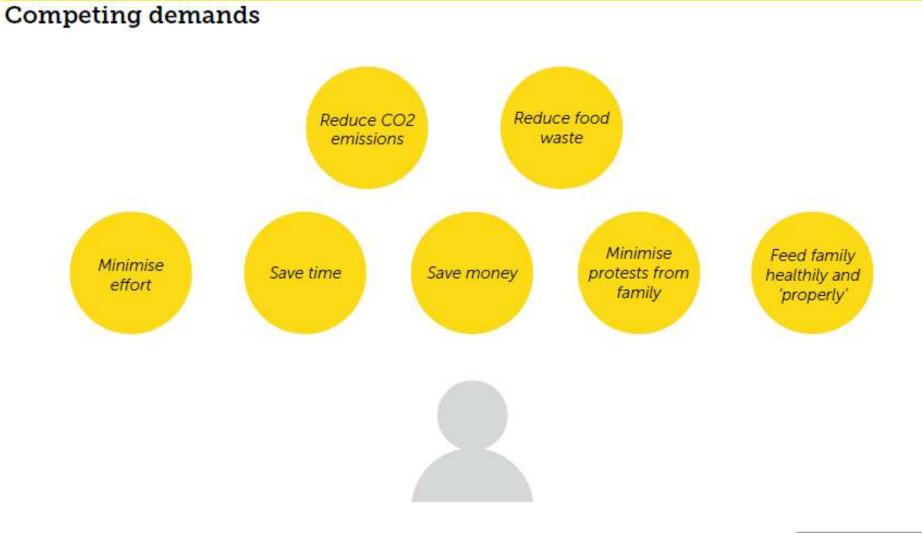


#### Key driver: Need to minimise effort

I just guess how much rice/pasta to use, I don't have time to measure and figure it'll get eaten I've got to be so careful with food poisoning. It's a disaster when the kids or me or my husband are sick. I wouldn't risk food that might be past it so prefer to chuck it.

At the end of meals we are thinking about a million other things, not putting food in tupperware







### Suggestions and questions

Q: What type of food would you recommend people cook that not only reduces food waste, but

- saves time?
- keeps family happy?



### Suggestions and questions

Q: How might you phrase a communication campaign when people

- don't want to waste food
- already know how to avoid wasting food
- but are under other pressures which are causing food waste to happen?



### Suggestions and questions

Q: How might you design a tool that helps Mums plan meals better which actually

- saves them effort
- saves them money
- gives their better family "proper" healthy meals?



### The behavioural drivers of food waste

Tori Flower Creative Director We Are What We Do

www.wearewhatwedo.org @wearewhatwedo

> WeAre WhatWeDo<sup>\*\*</sup>

# Scottish Government National Food Waste Campaign 28 May 2014

### Gwen Hamilton Senior Marketing Manager



# Contents

- Campaign objectives
- Marketing & Communications

• Examples of partnership working

Impact on behaviour



# 2014 campaign objectives

- $\checkmark$  Raise awareness of the quantity of food that is wasted in Scotland.
- Encourage people to consider how they can avoid over-buying and wasting food in their own home. Provide tips to help.
- Encourage people (where facilities are available) to recycle the food they can't avoid wasting.



# These are underpinned by the following facts:

- In 2012 food waste in Scotland equalled 630,000 tonnes; over two thirds of this could have been avoided
- Avoidable food waste costs Scotland £1.1 billion a year
- Around 50% of households had a collection service by the time of campaign launch
- Preventing / avoiding food waste is **x10** better for the environment than any food recycling method.



### **Target Audience**



• Everyone, with families usually the principle culprits.



## **Core proposition**

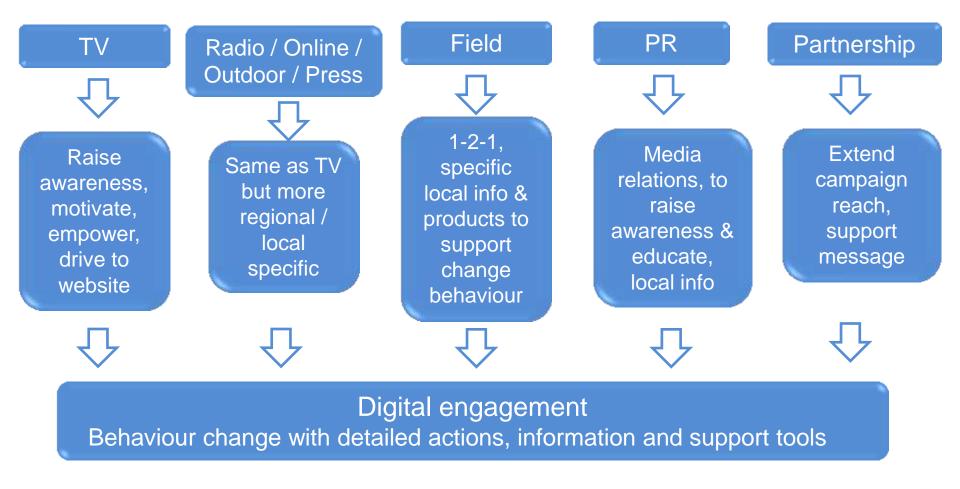
"We waste one fifth of the food we buy – it costs Scotland, it's bad for our pockets and impacts our environment".

Our takeout:

"Shop smart, cut avoidable food waste, save £470 a year and recycle what you can't eat"



# The marketing mix - delivery across a variety of channels





### TV Ad



https://www.youtube.com/watch?v=LizxOzIAPQs



### **Radio Ads**

#### Script

Client: Scottish Government Subject: Greener Scotland - Food Waste Media: Radio Job No.: GRE26805 Date: 15.01.14 Time: 30 seconds

(VO: Flora Munro)

**PREVENTION - AS RECORDED** 

'Recipe - Cut Food Waste'

SFX: Vegetables being chopped on a chopping board

FV1: Here's a wee recipe that could save you £470 a year on average. It's called ...

SFX: One big chop.

FV1: 'Cut food waste'

SFX: Gas cooker ignition. We hear flame being lit.

- FV1: In Scotland, we waste almost a fifth of the food we buy every year...we must have money to burn!
- SFX: Sizzle as ingredients hit the pan.
- FV1: But don't sweat. Start by planning your next food shop.
- SFX: More sizzling as further ingredients hit the pan.
- FV1: Chuck in good habits like reusing or freezing your leftovers.
- SFX: Sound of food being stir-fried in the pan.
- FV1: Et voila. You're cooking with gas. Or leccy. And you're helping the environment.
- SFX: Sound of food being served on to plate.
- FV1: For tips on how to waste less and recycle food, go to greenerscotland.org.

#### RECYCLING - AS RECORDED 'Recipe – Recycle Food Waste' SFX: Vegetables being chopped on a chopping board FV1: Here's a wee recipe to help the environment by reducing the amount of food we send to landfill. It's called... SFX: One big chop. FV1: 'Recycle food waste'

SFX: Gas cooker ignition. We hear flame being lit. Sizzle as ingredients hit the pan.

 $\mathsf{F} \forall 1$ : Start by using a food recycling bin for the things you can't use - like peelings, bones and egg shells.

- SFX: More sizzling as further ingredients hit the pan.
- FV1: If we all recycle more of the food we can't use, we'll help to cut greenhouse gases.
- SFX: Sound of food being stir-fried in the pan.

(VO: Flora Munro)

- FV1: Now that's the perfect recipe for a cleaner, greener Scotland.
- SFX: Sound of food being served on to plate.
- FV1: For information on recycling food and avoiding food waste, go to greenerscotland.org.











# **Digital Creative**







# **Interactive Banners**







### eCRM

Washrivess food and help the environment too

You are receiving this email because jou are or our maning hat the can apply we if in your we amount.



CUT YOUR FOOD WASTE AND SAVE AROUND £470 A YEAR



cotland

Hello

On crumbal Did you know that we throw away the equivalent of 2.6 million slices of bread every day? That's a lot of toast in fact we waste a fifth of the lood we buy in Soctland. But by making a few small changes you could save around £470 a year. And if you recycle the food you can't use, you'll help the environment and we'll all be befar off.

So start today by taking some simple steps like:

. Plan your shopping better to get what you really need.

Find out how >

. Recycle food that you cen't use.

For more information on reducing and recycling food waite, go to greenerscotland org





### **Field Activity**





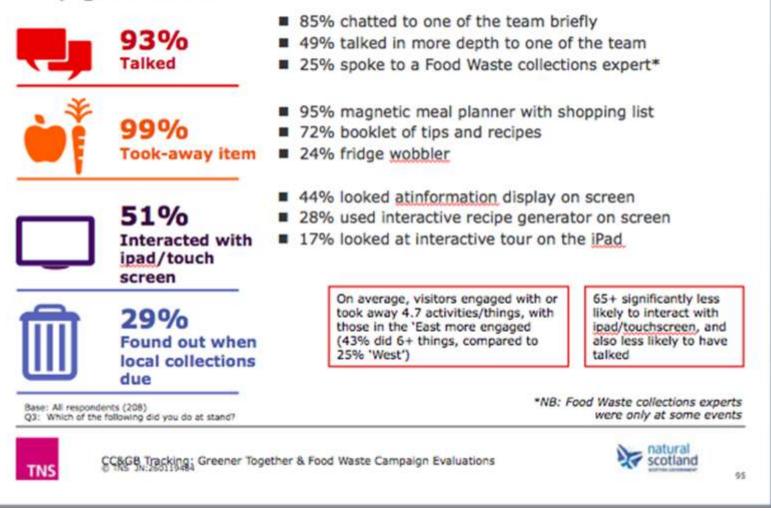


CONTENTS:	
CONTENTS:	Natural scotland
DATE:	





# As usual, interaction and engagement with stand at very good levels





### **Press Ads**



In Scotland, we waste almost a fifth of the food we buy every year. That's expensive. But by shopping smarter and planning at each you can save money and help the environment. Plan recycle the food you can't use - so write althouter off.

For tips on westing less and food waste recycling in your area go to greenerscotland.org









Recycling the food you can't use reduces the amount of food waste sent to landfill – cutting harmful greenhouse gases. Plus, waste less food in the first place and you can save around £470 a year, so we're all better off.

For information on wasting less and food waste recycling in your area, go to greenerscotland.org













#### RECYCLE YOUR FOOD WASTE

Find your nearest food waste collection service.

Search now >



#### FOOD WASTE RECYCLING

Much of the food we waste is perfectly good to eat, or would have been if we had planned ahead. But some of it is unavoidable – like eggshells, coffee grounds and fruit peel.

#### FOOD WASTE COLLECTION

Enter your postcode to see if your council offers food waste collection and get local guidance.

\_\_\_\_

Postcode

Search >





# **Partnerships**

#### Big

- Revisited successful partners from previous campaigns
- Asda, Tesco and IKEA for core audience

#### Small

- Widened target audience to a niche "foody" demographic
- Earthy and Wholefoods

#### Something a bit different

- Staff posters in all Asda Colleague Notice Boards.
- Erected 2 double messaged campaign posters in disused retail spaces in high traffic generating shopping centres.
- 300 trolley ads in IKEA Glasgow.
- Worked collaboratively for the first time with Borders Council to gain access to a discrete database and communicated with Top 100 food outlets in the area.



PR

4 in 10 people believe food waste is not a problem as it breaks down in landfill

LANDFILL

Built of Shatt

22% of Scottish households may never receive a food waste collection

Some people believe they already do their bit for food waste so maximum audience understanding is required

Recycling centre

Economic message has most traction with consumers – PR needs to dial up the key environmental messaging

20



# **Social Media**

- Created engaging social media plan posting regularly via Greener Together Facebook and Twitter channels.
- Involved other like minded organisations through post sharing and likes.
- Utilised FW blog content on http://www.greenerscotland.org to provide 'real life' experiences and maximise number of followers.
- Utilised FW advert and magician video content to promote key campaign messages online.

#### **Results:**



29 Facebook posts from FW campaign in total resulting in additional 239 Facebook shares



29 Twitter posts from FW campaign resulting in 58 Retweets



### **Partners**

- Utilised Greener partner contacts where possible throughout the campaign e.g. Royal Botanic Gardens, Eco Schools.
- Placed calls to all partners to ensure information received and understood
- Liaised with key partners on creating posts for the Greener Scotland blog.
- Used the Greener2gethr Twitter channel to maximise partner engagement.
- 33 partner Tweets during • campaign and an additional 99 Retweets.



Housing Association

SCOTLAND

#### **Cut Food Waste** & Save £££

By making small changes and reducing the amount of food thrown away, families can save an average of nearly £40 a month and help the environment.

in Scotland, one fifth of food bought every year is wasted. Most of this waste could have been avoided - it's expensive and damages the environment, 630,000 tannes of food and drink is thrown away annually - costing Scots over £1 Billion and creating harmful greenhouse gases.

The Scottish Government Food Waste Campaign gives households simple steps to reduce food weste and save money, including

- · check cupboards, fridge and freezer then write a list before shopping
- plan meals in advance
- plan portion sizes
- · check date labeling and storage information
- use up or freeze leftovers
- recycle unavoidable food waste like peelings, bones and teahags

For more information visit: - http://www. greenencotland.org/eating-gre-WWW Scotland Control Feb 18

Botanic Garden

Roval

Edinburgh







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MT @GreenerSgethr Chill bull Your freezer is your iffoodwastic friend. Preeze

Soctand's avaidable of padWatte would N a wheels bin a year for every Solt Cut Handwards with @ Omerner/2pithr youtube contwatch?v+Lib-Oz

etovers so they last longer. More here: bit h/1algFAX

Scotland Food&Drink

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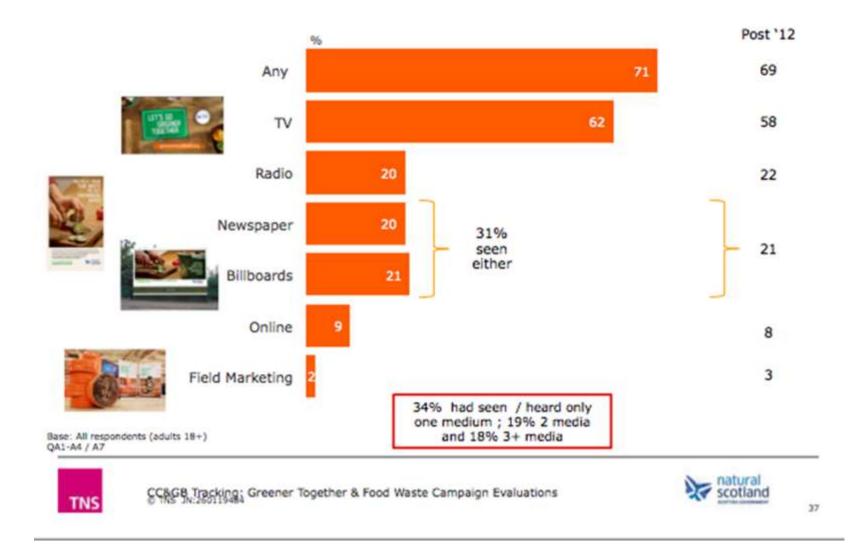
Eco-Schools







#### Seven in ten recognised any media on prompting





## Impact on behaviour

- Decline over time (2012 / 2014 waves) in disposing of food waste in normal bin and increase in use of food waste bin (reflects increased access to recycling).
- Use of food waste bins increased by 10% amongst those with access pre to post.
- Marked increase (2012/2014) in number of people agreeing that they only cook the amount of food that people will eat.
- Smaller increases in agreement that lists are made before shopping and meals are planned in advance.
- Reduction in purchase of special offers / multi packs evident from 2012 / 2014.
- Evidence that understanding of environmental impact of food waste is starting to improve and this may be driving behaviour change for some.



# Thank you

### Gwen Hamilton Senior Marketing Manager





#### Ireland's Stop Food Waste Programme

Odile Le Bolloch, Environmental Protection Agency

FUSIONS NW Regional Meeting, London 28 May 2014.

# Background



### • Est. June 2009

- Part of National Waste
   Prevention Programme
- Small team, small budget
  - collaboration with others
- Preparatory phase -
  - clear, consistent messages
  - developing materials,
  - key messages,
  - establishing partnerships



# Stop Food Waste

- Householders/communities
   & small retail
- Delivered in partnership with municipalities
- Creating awareness and enabling behaviour change
- influencing consumption and production behaviours
- Home composting





### **Stop Food Waste Challenge**

Write your list

A properly planned shopping list will

save you time and stop food wastel

1 2 1 6 6 0 1

Identify the reasons

If you know why you're throwing out food

you can work towards stopping it.



After – how much have you saved? Make it last Shorter receipts? lighter bins? have a There are many great ways to preserve look and see what you have saved. your food but do you know how?

12

Random Recipe: There are many ways to cook a spud, check out stopfoodwaste.ie.

13 14 15 16 17 18



**Full and Wa** 

FOODWASTE

### **Reaching audiences – working with others**

- National (PR, media, national campaign)
  - Website
  - Promotional resources
  - Information & data
  - Infographics
  - Guides
  - Posters
  - Videos
  - Social media (@Stop\_Food\_Waste, Facebook, Flickr, SnapGuide, YouTube) o on take a challe

THE COST OF CONVENIENCE

TV (Waste Watchers, Eco-eye)



HOPPING BATTLEGROU

NO ADDA MORENTE

50c

Composting



**RTÊ ONE** 

### Reaching audiences - working with others

- National (PR, 1
  - Website
  - Promotional re
  - Information &

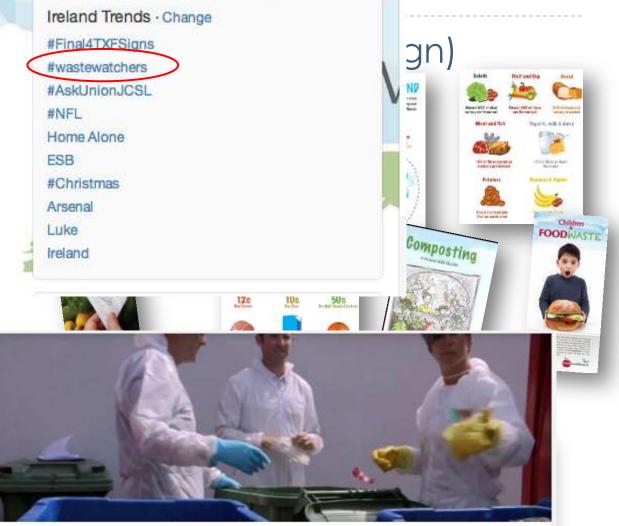
**Joeran media** 

SnapGuide, Y

TV (Waste Wa

Infographics

eco.e



### Waste Watchers TV Programme

WASTE WATCHERS - RTE1 from Trilogy Media on ...

## Reaching audiences – working with others





- In partnership with local authorities
  - promote waste prevention and enable behaviour change at a local level
  - engagement with communities and householders every day
  - one-on-one interaction and group activities
  - community group networks
  - resources, training, support
  - small businesses pubs, café, small supermarkets training
  - regulatory compliance assistance



## Master composter/food waste ambassadors

- Volunteers community outreach
- Celebrity chefs
- Attend events around country promoting food waste prevention message and demonstrating home composting









### food rating

epa

**STOP** FoodWaste.ie





# Working with Others

- Organisations with similar messages
  - Chefs/food bloggers
  - Home economics teachers
  - Governmental organisations
  - NGOs
  - International



- Healthy eating community dieticians
- Parent groups
- Kitchen economics low income households
- Food safety



foodcloud

reporting & Accombin Digestion sociation of Instant Bia



SuperValu 🦻

idu owns

NK-EAT-SAVE

An Taisce



Together We Grow







### Other food waste prevention work in Ireland



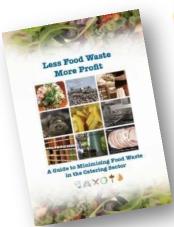


Potential savings nationally 2,900 tonnes ( €6-8 million)





















# Thank you for your attention

For further information log on to: www.stopfoodwaste.ie

Email: Odile Le Bolloch <u>o.lebolloch@epa.ie</u>









# ACR+

# **European Week for Waste Reduction**

FUSIONS / Love Food Hate Waste Northwest Regional Meeting London 28 May 2014

Lisa Labriga, ACR+





# WHO ARE WE?

95 members 27 countries ~1100 LRAs

### Come join us!

www.acrplus.org





# WHAT DO WE DO?



**Campaigns & Projects** 

**Technical reports** 



Conferences &

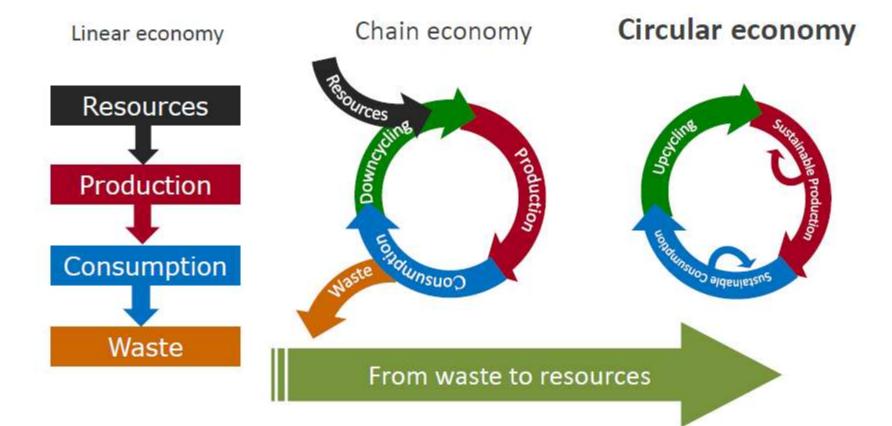
### Workshops



www.acrplus.org

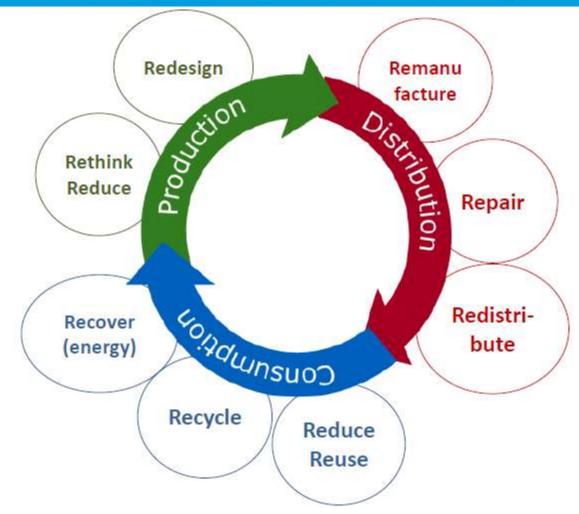


# Vision: Multi-R approach and Circular Economy





# Vision: Multi-R approach and Circular Economy

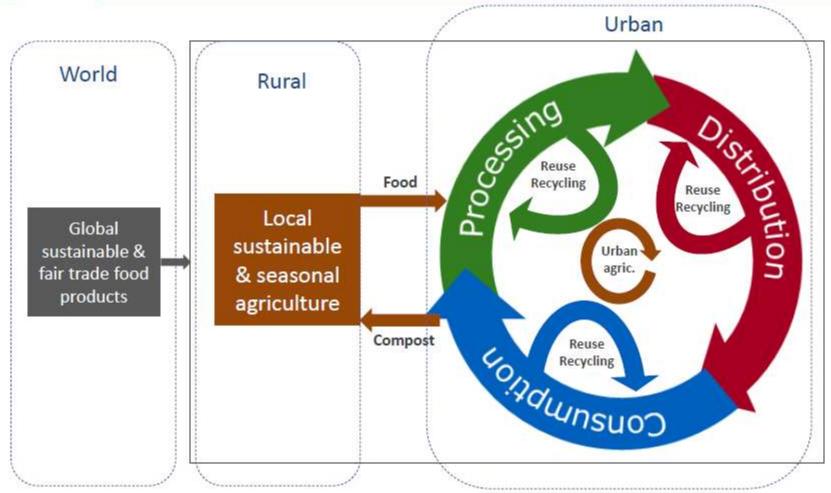


# CE with territorial hierarchy





# The case of the circular food economy





### European Week for

### Waste Reduction







© Generalitat Valenciana





### Take action:

### raise awareness!

#### www.ewwr.eu







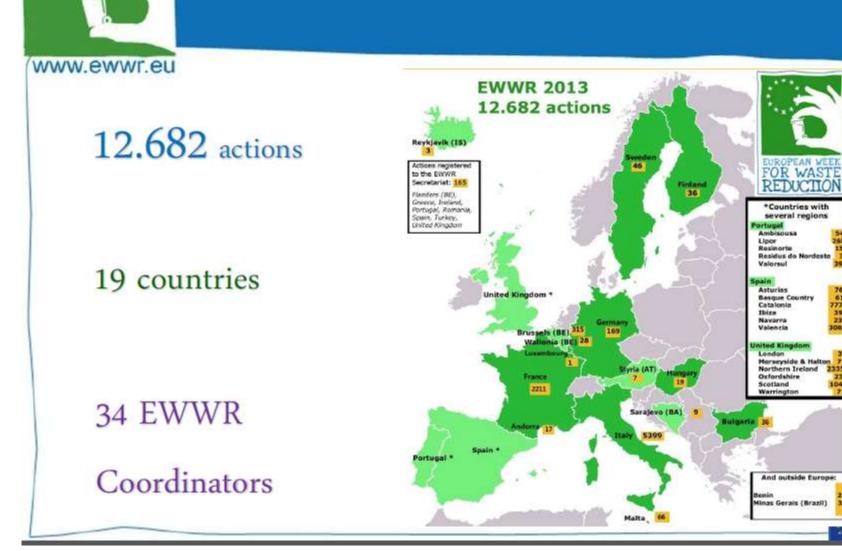






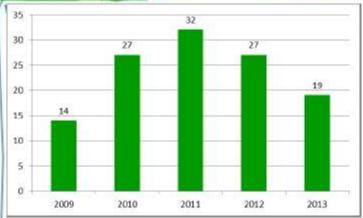


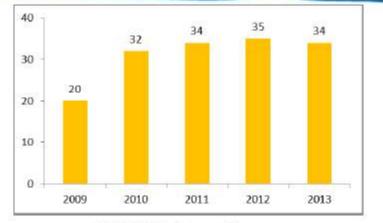
### EWWR 2013: Results



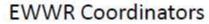


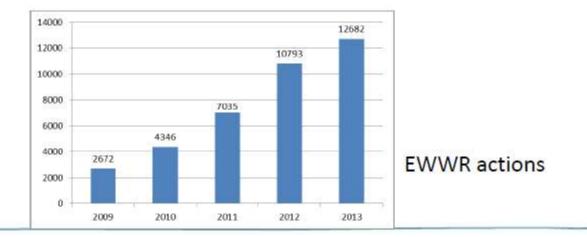
### Comparison with previous years

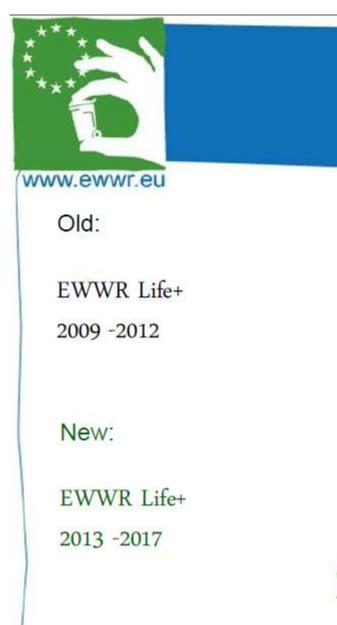




#### Countries

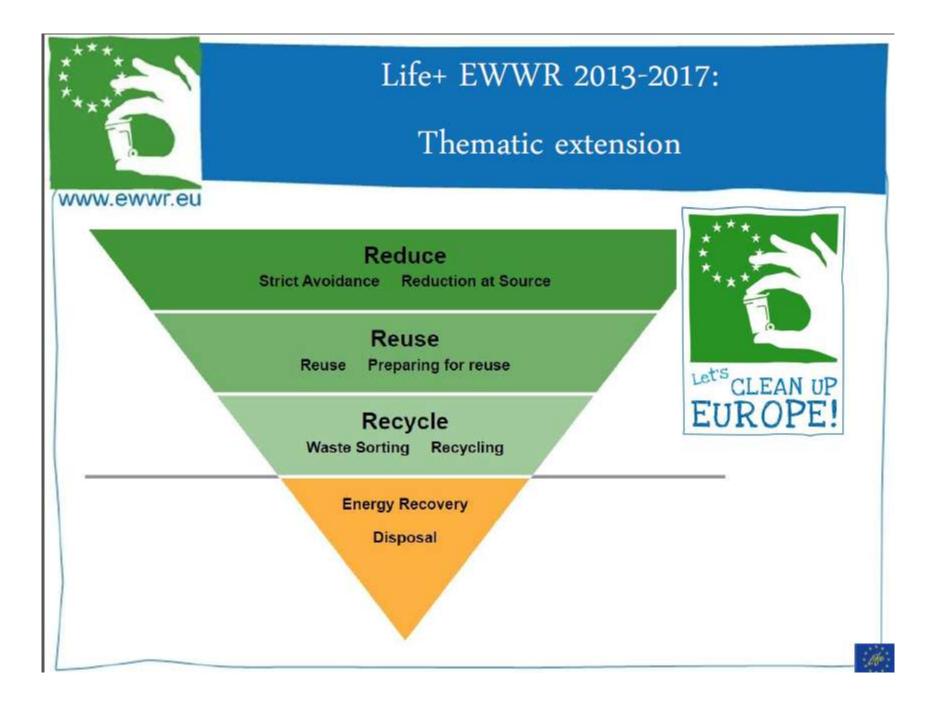














# Let's Clean Up Europe!

### 2014

#### www.ewwr.eu



10 May 2014





>3200

clean-ups!

www.letscleanupeurope.eu







www.ewwr.eu

### Communication tools

targeted to specific audiences

Administrations & NGOs

Schools

Businesses

# Citizens





### Other elements

www.ewwr.eu



Conferences

Awards





Trainings



Evaluation & reporting





www.ewwr.eu

### Prevention Thematic Days

2013: Reuse

#### 2525 reuse actions

















# Workshop B Quantifying food waste and its environmental impact across the supply chain

Sophie Easteal, WRAP



# **Overview**

- Summary main research methods used
- Plans for guidance & standardisation
- Determining environmental impact



# Detailed waste compositional analysis

- Focused on food and drink
- High level of detail
- LA-collected
- Sample reflected UK collection systems
- Accompanying questionnaire





### Synthesis of food waste compositional data 2012



- Collated info from local authorities
- Combined with UK WasteDataFlow
- Obtained estimate of waste in streams collected by LAs



### Kitchen Diaries

- Households recorded food waste for a week
- All disposal routes included
- Some under-reporting

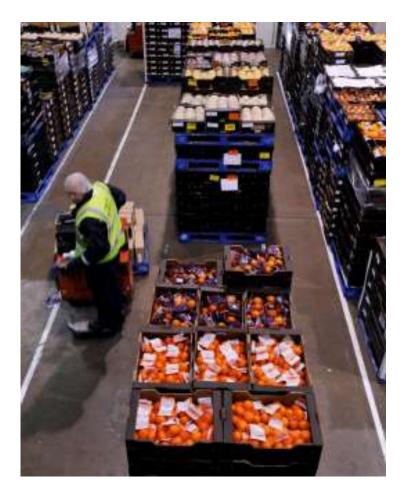
Your Household's Food and Drink Waste Diary

24th - 30th May 2012





### Surveys



- Consistent approach to terms & categories
- Sample of a sector
- Scaled up



## Questionnaires

- Volumes
- Value
- Remembered'







### Nutrition gap

- Production volumes
- Import / export
- Consumption volumes



### Key considerations

- Data & information required
- Level of expertise required to use the approach
- Range of costs
- Possible pitfalls e.g. sampling / measurement technique
- Sources of uncertainty



### Developing guidance

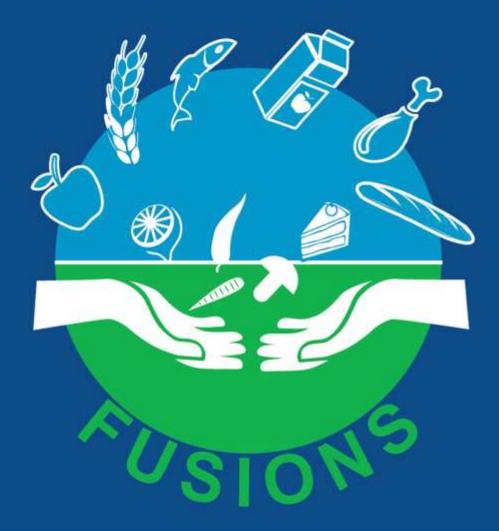


WORLD Resources Institute



#### Goal - To improve consistency

FUSIONS reviewing existing datasets



Estimating the environmental impact of food waste Keith James

28<sup>th</sup> May 2014





#### Background What is the impact of food waste prevention?





- Environmental impacts of food studies for a long time.
- Most studies focus on global warming potential.
- Most studies do not describe the approach to supply chain and household waste.





## Complimentary activity

#### Reducing food waste by households and in retail in the EU

A prioritisation using economic, land use and food security impacts





#### POLICY OPTIONS FOR A RESOURCE EFFICIENT ECONOMY



DYNAMIX





### Approach

- Consider indicator products comprising a high degree of consumption of different categories of food:
- Tomatoes, Potatoes, Apples, Beef, Pork, Wild caught fish, Bread, Milk
- The agreed functional unit for FUSIONS is: 1 kg product eaten by the consumer.
- Quantify waste at life cycle stages





## Top Down and Bottom Up

- Agriculture
- Fertiliser Manufacture
- Food Net Trade
- Food Manufacturing
- Packaging
- Transport (EU supply chain)
- Transport (overseas)
- Transport (consumer)
- Retail
- Home Related

Catering Product 1 Disposal emissions











#### Collect data October 2014

Fill data gaps and undertake impact assessment by December 2014

Check representativeness and compare to average February 2015

Carry out scenario analysis (TBC)

Review May 2015

Finalise report July 2015.







Please share your experience of estimating food waste

Some prompts...

- What are the challenges related to the various methods of collecting & estimating food waste?
- Who do you think should be the audience for the quantification manual?
- What guidance would you like to help quantify food waste?









# Delivering impact in West London

**Cat Sheppard** Let's Get Cooking Regional Manager - London





Background to Let's Get Cooking





- Set up & trained over 5,000 cookery clubs across 9 regions of England
- Reached nearly 3 million beneficiaries in 5 years
- 58% participants report eating a healthier diet
- 98% participants report using new cooking skills again at home





#### Let's Get Cooking & West London Waste Authority





Aim of the partnership was to add a vital practical support element to this campaign and West London Waste's Waste Prevention Strategy, through setting up, training and supporting community cooking clubs that would give participants the skills and understanding to reduce their food waste.

- •Change of focus during training to reducing food waste
- •Work across WLWA six London boroughs

•Target people whose lives are at a change point (Home-leavers and New mums)

- Activity/Recipe pack developed focusing on use of leftovers, smart shopping, and basic cooking skills
- •Training designed with Love Food Hate Waste to give club leaders confidence to run basic cooking sessions

### Let's get Cooking Format of project



West London Waste

- Recruit volunteers from local organisations to run cooking sessions
- 2 day Demonstrator Training for 2 participants from each club
- £300 funding for each club
- One years access to LGC trainers and LGC website
- 1 day Follow up training (six months later)
- Quarterly updates and a final end of year report to WLWA





# **Evaluation**?





Measuring food waste??

- Possibly the only way to get a true picture of any reductions made...
- Prohibitively expensive
- Lack of human resources both with West London Waste and Let's Get Cooking
- Off-putting for families





# **Evaluation**?





#### Solutions..

- General feedback from initial training events
- Feedback from follow up events
- Pre / Post training questionnaire (online)
- Collection of data via Let's Get Cooking website on numbers of cooking sessions, community events and families attending

#### Informal evaluation:

- Results of final celebration ice-breaker
- Results of "Golden Spoon Awards"





#### Feedback from Training Events

#### West London Waste



Rated 96.2% excellent/very good

Comments include:

- "Very good practical demonstrations. Clear and simple to apply"
- "It really demonstrated how to utilise leftovers and store cupboard ingredients"
- "Enjoyed every minute and have a better understanding of food hygiene, food waste and suitable recipes for early years"

Delegates have told us that the benefits of attending training include:

- "I don't go shopping without a list and check my cupboards before buying ingredients"
- "I learn something new <u>every</u> time! Loved the 'grow from waste' ideas"
- "I have 90% less food waste at home"
- "I love seeing children's confidence grow"





#### Let's get Pre/post training cooking events questionnaire

43 people completed the survey.
35 of those completed it only once.
32 of those completed it before their first training event.
Eight people completed the baseline and the follow up survey.
Of those eight people, five have changed their food habits since signing up to this course (62%).
The overall score from the eight complete surveys was +24.

This meant each participant had made an **average of three improvements** to their shopping/cooking and eating habits since starting the course.

(From the questionnaire, we scored each answer +1 for an improvement, 0 if it had stayed the same and -1 if the answer was worse)

SCHOOL FOOD TRUS

West London Waste



#### Celebration event ice-breaker



ODTRUST



"What is the most significant change you have made in your own household regarding food waste since attending these training courses?"

- Using leftovers / checking the freezer / blend tomatoes / not shopping with son
- Freezing bananas when going brown and using them to make smoothies and cake
- Purée fruit and freeze / using long-life milk
- Freeze leftover meals
- Buy smaller loaves of bread
- More aware of food in fridge, finding recipes to use them so not thrown away
- Freezing chopped onions / making breadcrumbs from stale bread
- Cook big meal and eat it for a couple of days (batch cooking) / saving £5 a day!
- Stopped buying bagged salads / divided larger packs of meat into portion sizes / freeze leftovers
- Freezing / using leftovers to make lunch every day saved a fortune
- Educated kids and husband on what is waste and what can be used for something else
- Keeping fruit in fridge / lists of what is in the freezer

#### Golden Spoon Awards





Held in October 2013 – cooking club coordinators were invited to apply via email, for any of the categories below:

- Greatest number of participants Brentford Children's Centre, Hounslow
- An outstanding contribution Maryam Shams, South Isleworth CC, Hounslow
- Change for life Carla Sheridan from Orleans Park, Richmond





## **Results of project**





- 164 people attended training events from 59 local organisations
- **282** cooking sessions have been run in to date with **1,407** people taking part in practical cooking
- **37** community events have been held in those boroughs with **3,152** people attending
- 6,117 beneficiaries have been reached, including those who have cooked at home
- **2,660** new cooking skills have been learnt at these sessions
- On average each person has made **3** improvements to their food waste habits since taking part in the programme
- WRAP also conducted an evaluation of work in West London which showed a 14% decrease in food waste
   SCHOLD TRUST
   CHILDREN'S

# Conclusion





What have we learned?

- "That cooking club leaders were interested and able to pass on the messages we gave them, to the families they work with and report improving their own habits at home
- That most of the clubs have reported they have been running cooking sessions that are focused on budgeting, using up leftovers and basic cooking skills
- That, through the in-depth evaluation conducted by WRAP in West London during the period of our project, West London Waste have saved £8 for every £1 spent





### Let's get Cooking Further information





For more information on setting up Let's Get Cooking clubs in your area please contact us on:

cat.sheppard@childrensfoodtrust.org.uk

#### Phone: 07795 427 629















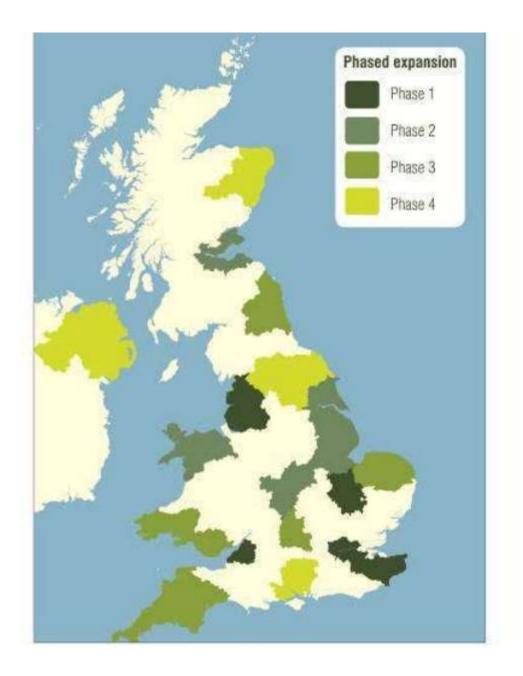
















Gleaning Network EU will:

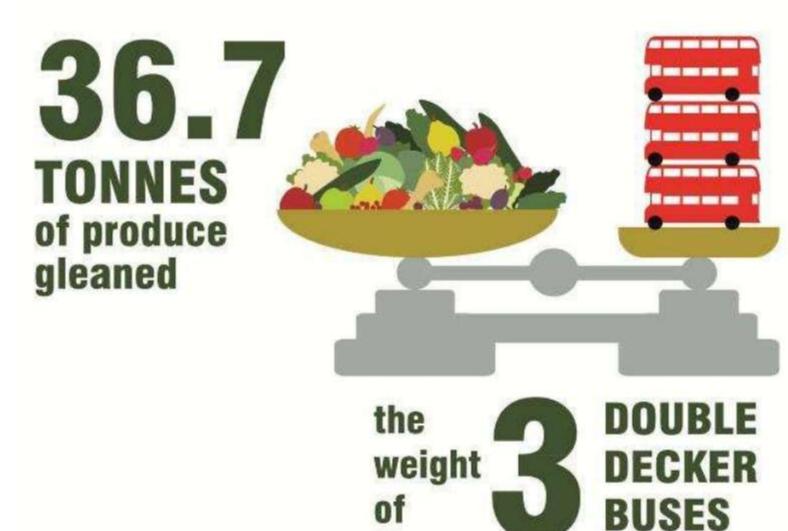
- Disseminate best practice & provide model for collaboration
- Help other countries set up their own gleaning networks by offering support and co-organising pilot gleaning days
- Online gleaning guide with case studies
- Working in France, Spain and Poland
- Also instigating networks in Netherlands, Belgium





#### Evaluation metrics:

- Number of gleaning days Tonnes collected (establish baseline ie ploughed into field)
- Monetary value of produce
- Number of volunteers/volunteer hours Final use/beneficiaries
- Additional health and social benefits
- Match funding (time / financial) from project partners
- Media coverage / social media







183,720 meals to beneficiaries

12 food redistribution depots in 6 UK counties

350 beneficiary charities

150,000 low income families customers of Company Shop



1200 volunteers from 6 regions in the UK26% of them had never volunteered beforeFrom school kids to university students to professionals and elderly people





outlets, with media impressions (total circulation/audience) totalling at least 38,603,199 impressions

BBC Radio 4's Costing the Larth explores how small changes, from robots to berry picking, can add up to big improvements	Set a
	Thate 4
14 A A A A A A A A A A A A A A A A A A A	E Groat
	Rosted by Kill Anney Turaday 10 Teptember 2913 Yil 43 BST Beguardian com (C) Jump to commenta (41)
	888
	Article history

#### Methods:

- Weighing of produce
- Interviews with farmers to establish baseline
- Structured questionnaires with volunteers and beneficiary charities
- Qualitative interviews to understand wider benefits
  - and capture good stories!





#### Some feedback from beneficiaries and givers

What have you gained from your gleaning experience? "A plum cake that is in the oven as I write this. And I feel like I have now broken the ice with volunteering to do more things and not be afraid of it!"

- Volunteer, plum gleaning

"The highlights were both the social element (doing something good with a group of people), and the personal/ wildlife element (doing something physical in the outdoors, interacting with plant life). I couldn't choose which I loved more!"

- Volunteer, plum and apple gleaning

"There's always plenty of food, the food's always good, the food's always hot. Cooked...and sometimes you might get a bit of fruit or a little bit of salad or something, you know"

 Beneficiary at homelessness charity, via NatCen Social Research Agency<sup>9</sup>

"Most children I know can never have 5 a day, far too expensive. It was good to see all the children in my family (8) tuck into gorgeous veg."

 A parent at the Manchester school who received free cauliflowers and cabbages from Gleaning Network
 UK – via FareShare Manchester



- **Establish baseline** What would have happened in the absence of your project?
- Choose indicators wisely metrics that are credible & proportionate



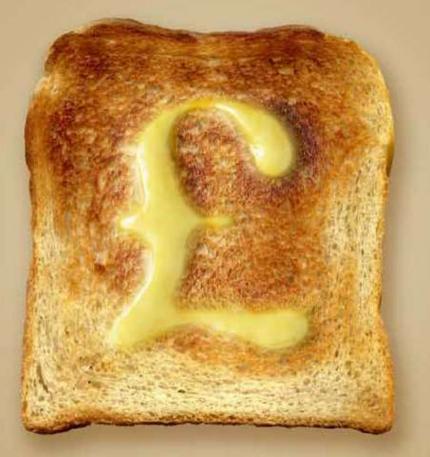






## Join the Glean Revolution! <u>niki@feeding5k.org</u> Niki Charalampopoulou Managing Director, Feeding the 5000





## Delivering and Evaluating the Love Food Hate Waste campaign in West London

Sarah Ellis Waste Minimisation Coordinator WLWA



## A bit about WLWA



- Established on 1 January 1986 to undertake the waste disposal functions set out in the Waste Regulation and Disposal (Authorities) Order 1985
- Constituent boroughs have population of 1.6m
- Approx 600,000 households

West London Waste

Let's be resourceful

• 657,000 tonnes of waste arisings in 2012/13

## What we did

- A waste composition analysis and door to door attitudinal survey
- Then approx. £66,000 spent on advertising and the equivalent of 2.5 FTE people using Keep your food fresher for longer... a mix of activities
- Followed up by a second composition analysis and survey



West London Waste Let's be resourceful

## **The Finances**

- £420,194 was spent in London during 2012/13
- London wide advertising and PR, in line with national themes (£93,891)
- Local Borough led, community engagement and volunteer activity (£176,300 funding to Boroughs; £146,000 spent on Volunteer Coordinators)

#### **Spend in West London**

- Wrap calculated our proportion of the London wide spend at £96,103
- WLWA financial input approx £72,369 based on staff time and £15,000 of project funding (Funding per HH £0.12)

West London Waste

Let's be resourcefu

 Giving a total of £168,472 (Funding per HH £0.28) plus the monitoring and evaluation money

## Waste Composition

- Overall reduction in food waste of 0.4kg/hh/wk – 12,350 tonnes a year
- Avoidable food waste decreased by 14% - 5,250 tonnes per annum (20,000 tonnes of CO2e)
- 43% reduction in avoidable food waste for households who were aware of the campaign and claimed to be doing something different as a result

 A sample that was representative of the whole area was collected

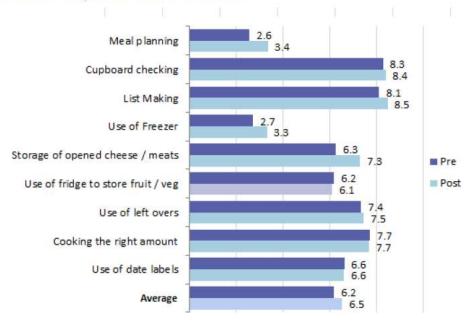


## West London Waste

## **Food waste behaviours**

- Behavioural score increased from 6.2 pre campaign to 6.5 post campaign – indicating positive behaviour change
- Largest changes in behaviour linked to meal planning, list making, and parts of the savvy storage messages

#### Figure 2: Summary of Behavioural Scorecard



West London Waste

Let's be resourceful

## What difference has this made?

During the budget setting process for 2014/15 we were able to use the Wrap report data to justify increased activities The results of the attitudinal survey are influencing what we talk to people about, in 2014/15 we're focusing our messages on storage and planning

West London Waste

Let's be resourceful

Year	Budget	Staff	Events	People spoken to	
2011/12	£66.5k	1 FTE	6*	1309*	
2012/13	£58k	3 FTE	71	3178	
2013/14	£39k	3 FTE	80	3576	
2014/15	£100k	3.5 FTE	-	-	*partial data only

## In a perfect world...

- Quantifiable measures that are fully justified and easy to collect data for
- Consistency
- Waste composition would be widely understood and be viewed as a cost saving tool rather than an intrusive one
- Monitoring and evaluation is more affordable





## **Contact details**

If you want to know more about what WLWA do to spread LFHW messages or the campaign please get in touch –

sarahellis@westlondonwaste.gov.uk

020 8814 9801

www.westlondonwaste.gov.uk

@WestLondonWaste



### FoodBattle: consumer interaction



### FUSIONS Regional Platform Meeting NWE

#### London, 28th of May 2014 Hilke Bos-Brouwers





### Reducing food waste in households



Average food waste at household level in the Netherlands: 50 kg/cap.yr valued at € 150,-





### Social innovation piloting project



- Social group participation
- Communication & education
- 3 week FoodBattle diary (online)
- Behavioural & evaluation questionnaires
- Personalised performance feedback

### Supported by FUSIONS Members:



Ministerie van Infrastructuur en Milieu



Ministerie van Economische Zaken







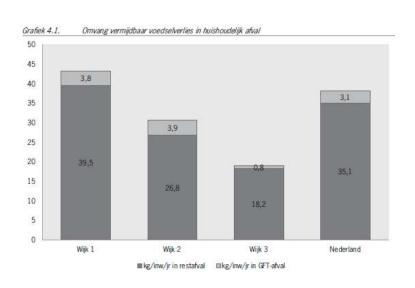
### 1<sup>st</sup> Pilot: Berkel Milieu & Circulus







65 Households reduced their food waste by 20%









2012





February – March 2014

500 Members, > 1200 participants

- 30% in three weeks
- From 11 kg/cap.yr to 7.5 kg/cap.yr
- Hundreds of tips were shared among the Members
- Fitting in the Vrouwen van Nu theme of Sustainable Food





### Follow up by autumn 2014

- 27 October 16 November 2014 new Battle period
- 4 initiators: 1000s of participants







### Follow up in Europe

Interested?

We are developing the possibilities to share & initiate European FoodBattles

Join us! foodbattle@wur.nl





Please share your experience of evaluation

Some prompts...

- Why is evaluation important to you?
- What barriers do you face when evaluating your initiatives?
- How have these been overcome?
- How will you improve your evaluation activities in the future?



Reducing food waste through social innovation





# **DISCO BÔCÔ**

Northwest Regional Meeting FUSIONS & Love Food Hate Waste London 28 May 2014









The Disco Soup community has been created to fight against waste, show how it is to recycle food, and enjoy music in a convivial setting by showcasing discarded, rejected and unsold fruits and vegetables.

## In 2 years.....

### > 200 Disco Soupes

- > 80 000 free lunches distributed
- >75 cities
- > 500 volunteers





DISCO BÔCÔ



Disco BôCô aims to organise collaborative and festive events to bring people together to cook and preserve discarded fruits and vegetables.

The project mobilises local communities to connect and make use of food surplus by developing domestic preservation skills.





DISCO BÔCÔ OBJECTIVES



 Connect citizens and existing communities to local sources of food waste and develop a short-cut approach for unsold fruits and vegetables transformation.

 (re)Create food preservation know-how as practiced by previous generations and adapt it to a new urban context.

3. Create conviviality and promote food craft skills to foster social cohesion (community links and intergenerational exchanges).

4. Give people the means to actively contribute to their individual food security and increase their well-being by gaining access to affordable, adequate, nutritious and safe "eat real" food.





### How do we organise DISCO BÔCÔ?

#### 4 KEY RESPONSABILITIES:



THE COOK Defining the recipes. Cooking, Picking.



THE JAR KEEPER Sterilisation of jars, Pouring.



#### THE ARTIST

DIY workshop, decoration of labels and jars



1. COLLECT LOCALLY DISCARDED FRUITS AND VEGETABLES

- 2. COLLECT LOCALLY EMPTY GLASS JARS
- COLLECT SECOND HAND CLOTH AND PRINT THE LABELS

WASH AND STERILISE THE JARS
 Jars are hand washed and then sterilised inside a sterilizer.
 WASH THE COLLECTED FRUITS AND VEGETABLES



6. DECIDE ALL TOGETHER THE RECIPES YOU WANT TO COOK

 The objective is to value the participant's culinary knowhow, talents and creativity.

#### 7. PICK IN A FESTIVE ATMOSPHERE AND WITH MUSIC

 The picking is organised according to the recipes and meets good hygiene standards ensuring, for example a forward progression of products in successive production operations.

#### 8. COOK AND SEASON

 Picked fruits and vegetables are thrown into big cauldrons and seasoned according to the chosen recipe.

#### 9. EMBELLISH YOUR JAR

 During the cooking, a DIY creativity workshop is held for the participant to decorate the labels that will give some style to the pots.

#### **10. POUR INTO POTS**

- Preparation are poured into pots.
- Labels are stuck on the pots.

11. EVERY PARTICIPANT GOES BACK HOME WITH IT'S DISCO BOCOs



### **DISCO BÔCÔ** @ OUISHARE FEST 7TH MAY

Since January, 10 DISCO BÔCÔ sessions have been organised



## Where do we organise DISCO BÔCÔ?





# > SOCIAL RESIDENCES > SOCIAL CENTRES

People in need : jobless immigrants, undocumented persons, people living in the streets



#### > FESTIVALS, EVENTS Participants of festivals and events with a focus on

green economy, sustainability, etc.



#### > FIRMS, COMPANIES

Employees: team building, raising awareness on food Nature waste & Découvertes > FARMS

> Community-supported agriculture networks Gleaning activities, Bringing farmers and consumers together



### DISCO BÔCÔ

#### Inside social residences

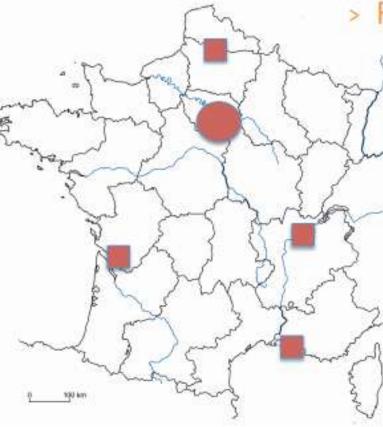




Since January, 6 DISCO BOCO sessions have been organised inside social residences







#### > Replication depends on :

- 1. Disco Soupe's wide community
- 2. Open-source Disco Bôcô methodology
- 3. Communication on Disco Bôcô
- Building and leading a collaborative community of individuals committed to combating food waste by preserving discarded f&v.

5. Partnerships





#### DISCO BÔCÔ'S SECURED PARTNERS





Collect discarded fruits and vegetables locally



Feasibility study. Human and material resources



Economic support from the Ile-de-France Region. Social impact



World leader in small household equipment. Material support



Charity organisations networks



Gleaning network Reseau de Glanage



Food activists, cooks and peasants network



S o c i a l entrepreneurs network





#### DISCO BÔCÔ PRESERVING UNHAVERSTED FRUITS AND VEGETABLES COLLECTED ON FARMER'S FIELD









VOLUNTEERS



JAR PRODUCERS









European Week for Waste Reduction Northern Ireland 2013

Danielle McCormick Local Partnership Advisor, NI

#### Outline:

- Nl's EWWR Campaign 2014: general overview
- Partners & actions
- Activities
- Campaign evaluation
- Future planning?!

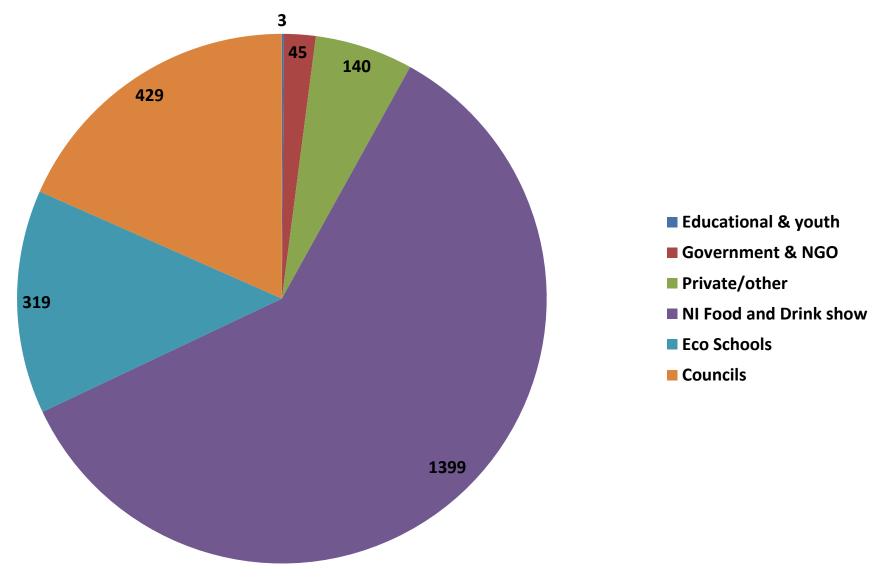
#### And the theme?...



The result? 2<sup>nd</sup> Place in Europe... 2,335 actions pledged!

- Of these:
  - –Just under 2,100 were LFHW themed
  - –Almost 2,000 of which were public facing
  - —1,399 were derived from the NI Food and Drink Show

#### Partners & actions



#### Activities: NI Food and Drink Show



#### Partner LFHW events held

 Approx 70 outward facing/public engagement initiatives



#### EWWR/LFHW roadshow







#### Too Good Too Waste

- Another excellent EWWR/LFHW awareness raising opportunity:
  - LFHW exhibition stand
  - Food waste facts on tables
  - Students participated in meal planning & wore LFHW aprons
  - Tips & recipes on lunch tables
  - LFHW related pledges during lunch break



### **Campaign Evaluation:**

- Number of pledges
- Partners engaged
- Media coverage & OTS/OTH
- People engaged
- Website hits
- Added value received from partners
- Expenditure v's impact

### **Overall coverage:**

#### • LEAD UP

- NI Food and Drink Show blog, newsletter, magazine pieces
- BITC Newsletter
- Invest NI (website & social media)

#### SPECIAL FEATURE

#### Bush Tucker Trial for pupils

CASTLEBOCK pupils have gone foraging for food in their own version of a Bush Tucker Trial! Hezlett and Ballyhackett kids were taking part in a 'Love Food Hate Waste' project for Northern Irealnd.



Love food, hate waste theme of Euro week

'Love Food Hate Waste' during European Waste Reduction Week

#### • DURING

- Most LA's issued at least 1 release
- Recorded a minimum of 30 articles in press (approx circulation of 50,000 min)
- Social media Invest NI, Rethink, WRAP, LFHW, partners
- Radio roadshow

#### And the result....?!

• We smashed all records for the NI LFHW website with a huge 7,290 unique visitors in November!!

	NI LFHW website hits
September -13	1,345
October – 13	3,497
November - 13	7,290

### And in conclusion:

- EWWR was a fantastic vehicle in helping to drive the food waste message out into the public arena
- We generated a fantastic level of awareness & interest with the public
- We developed a wide range of valuable partnerships that helped keep the momentum going!



#### And the future?:

- Delivery of EWWR 2014 as a more integrated partnership opportunity
- Developing a phase 2 approach: Engagement!
- Hoping to look at a replicable model for a large event in 4 towns/cities in NI aimed at engaging and enabling a wide range of partners and community reresentatives to participate
- Keen to monitor direct engagement opportunities rather than figures

Thank you

#### **Danielle McCormick**

www.lovefoodhatewaste.com www.facebook.com/LoveFoodHateWasteCommunity Twitter: @lfhw\_uk www.ewwr.eu

#### Cross-sector support for community action: The Hollingreen Project

#### Vera Zakharov Brighton & Hove Food Partnership





## What is Hollingreen?



#### Hollingdean, as seen from Wild Park Photo by Tony Mould

- Community action group tackling waste
- Result of community consultation
- Council & 3<sup>rd</sup> sectorfacilitated, resident-led
- Supported by local businesses, schools, others





# Who is Hollingreen?



#### Local waste-busting resident

- Local residents
- Council/CityClean
- Trust for Developing Communities
- Brighton & Hove Food Partnership
- Area schools and community projects





# Why Hollingreen?



Local residents at first "Speakers Corner" -style meeting

- Residents can't tackle local issues without support, advice, funding
- Council can't gain trust and improve services alone
- Organisations can't be everywhere at once
- Community cohesion can't happen without loyalty and commitment of time





## What's next?



Volunteers cleaning up local woodland

- Bring in local supermarket community liaisons
- Support from local businesses & enterprises
- Local artists & creators to lead projects in schools
- Citywide recognition of local community heroes
- Partnerships that build trust and shared agendas





# Thank you!

Vera Zakharov vera@bhfood.org.uk @verushka







Please share your experience of partnership working

Some prompts...

- How are partnerships started & sustained?
- Which organisations work best as partners?
- What would facilitate more / improved partnership working?







# Thank you!

# Please give us your feedback!







